

SUPERstor

DRAIN BACK TANK

LIMITED 5 YEAR WARRANTY

Heat Transfer Products, Inc., warrants to the original retailer purchaser that Heat Transfer Products will furnish a replacement Drain Back Tank in the event of tank leakage or defects in material or workmanship; or repair same at our option, at no cost to the original retail purchaser except as set forth in this warranty. Heat Transfer Products, Inc. SHALL NOT, UNDER ANY CIRCUMSTANCES BE HELD LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR SECONDARY DAMAGES AND EXPENSES, RESULTING FROM ALLEGED DEFECTS UNDER THIS WARRANTY.

LIMITED WARRANTY

PARTS WARRANTY

1. Drain Back Tank assembly – consists of a stainless steel storage tank. (5) year.
2. Control parts are warranted by original manufacturer for a period of one (1) year.

NOTE: USE OF CAST IRON PUMP WILL VOID WARRANTY.

NOTE: HEAT TRANSFER PRODUCTS WILL NOT WARRANTY ANY UNIT PURCHASED FROM AN UNAUTHORIZED DEALER OR ANY ONLINE RETAILER.

OWNER'S RESPONSIBILITIES

The owner or installer must:

1. Keep the storage tank free of damaging scale deposits.
- 2. Make provisions so if the storage tank or any component part or connection should leak, the resulting flow of water will not cause damage to the area in which it is installed.**
3. Periodic maintenance of glycol must be performed to assure pH levels do not exceed 10 or drop below 8. Failure to do so will cause damage to tank or components of the solar system.

The warranty hereunder does not apply to defects resulting from:

1. Freezing, excessive pressure or leaks at water connections or any other similar case.
2. Failure of a component, control or component part other than a component part manufactured solely by Heat Transfer Products.
3. Any cause similar to any of the above, not resulting solely due to defective material and/or workmanship.
4. Condition resulting from exposure to foreign particles in the tank and exposure to chlorine content higher than 100 parts per million, or other corroding substances.
5. Connecting materials other than copper, brass, or stainless. (Galvanized, dielectric unions or any plastic type piping is forbidden.)

RETURN PROCEDURE

The original retail purchaser must notify Heat Transfer Products, Inc. 120 Braley Road, East Freetown, MA 02717 of the alleged defect and/or leak promptly after its discovery and within the warranty period. This notification must include the purchaser's name, address and serial number of the water heater, proof of purchase and lifetime protection plan registration card.

Unless otherwise explicitly agreed in writing, it is understood that these are the only written warranties given by Heat Transfer Products, and Heat Transfer Products neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with the storage tank. These warranties only cover the original retail purchaser.

ALL COSTS TO SHIP, INSTALL, REMOVE, DISASSEMBLE, REASSEMBLE AND OTHER FREIGHT CHARGES SHALL BE BORNE BY THE ORIGINAL RETAIL PURCHASER.

NOTE: all the warranties implied by the state law, including the implied warranties of merchantability and fitness for a particular purpose, are hereby expressly limited to the duration of the limited one year and first five year warranty set forth above. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.